

1 **PINNOCK & WAKEFIELD**

2 A Professional Corporation
3 Theodore A. Pinnock, Esq. Bar #: 153434
4 David C. Wakefield, Esq. Bar #: 185736
5 7851 Mission Center Court, Suite 310
6 Plaza Centre
7 San Diego, CA 92108
8 Telephone: 619.858.3671
9 Facsimile: 619.858.3646

10 Attorneys for Plaintiff

11 **SUPERIOR COURT OF THE STATE OF CALIFORNIA**
12 **FOR THE COUNTY OF SAN DIEGO**

13 **NONI GOTTI,**

14 **Plaintiff,**

15 **v.**

16 **KEVIN J. KREUTZER; NIRVANA**
17 **PRODUCE INC; And DOES 1**
18 **THROUGH 10, Inclusive**

19 **Defendants.**

20 **Case No.**

21 **37-2008-00072440-CU-CR-SC**

22 **CIVIL COMPLAINT:**
23 **DISCRIMINATORY PRACTICES IN**
24 **PUBLIC ACCOMMODATIONS**
25 **[42 U.S.C. 12182(a) ET. SEQ; CIVIL**
26 **CODE 51, 52, 54, 54.1, 54.3]**

27 **UNLIMITED CIVIL CASE –**
28 **PERMANENT INJUNCTIVE RELIEF**

FILED
2008 AUG 15 A 10:31
CLERK - SUPERIOR COURT
SAN DIEGO COUNTY, CA

1 **NAMED DEFENDANTS AND NAMED PLAINTIFF**

2 1. Plaintiff is informed, believes and thereon alleges that Defendants are, and, at all times
3 mentioned herein, were, a business or corporation or franchise organized and existing and/or
4 doing business under the laws of the State of California. Plaintiff is informed and believes and
5 thereon alleges that Defendants KEVIN J. KREUTZER; NIRVANA PRODUCE INC are the
6 owner, operator, and/or lessor/lessee of the real property and the public accommodation located
7 thereon at the Property Address: 1872 NIRVANA AVE, CHULA VISTA, CA 91911-6118;
8 Assessor's Parcel Number: 644-181-10. Defendant KEVIN J. KREUTZER C/O: PARTY
9 RENTALS, located at 620 3RD AVE, CHULA VISTA, CA 91910-5704. Defendant NIRVANA

1 PRODUCE INC is located at 1872 NIRVANA AVE, CHULA VISTA, CA 91911-6118 or c/o
2 Registered Agent: JOHN P MITMAN, located at 2672 BIG WAGON RD, ALPINE, CA 91901.

3 2. The words Plaintiff and Plaintiffs as used herein specifically include NONI GOTTI.

4 3. Defendants Does 1 through 10, were at all times relevant herein subsidiaries, employers,
5 employees, agents, of Defendants KEVIN J. KREUTZER; NIRVANA PRODUCE INC. Plaintiff
6 is ignorant of the true names and capacities of Defendants sued herein as Does 1 through 10,
7 inclusive, and therefore sues these Defendants by such fictitious names. Plaintiff will pray leave
8 of the court to amend this complaint to allege the true names and capacities of the Does when
9 ascertained.

10 4. Plaintiff is informed and believes, and thereon alleges, that Defendants and each of them
11 herein were, at all times relevant to the action, the owner, lessor, lessee, franchiser, franchisee,
12 general partner, limited partner, agent, employee, representing partner, or joint venturer of the
13 remaining Defendants and were acting within the course and scope of that relationship. Plaintiff
14 is further informed and believe, and thereon allege, that each of the Defendants herein gave
15 consent to, ratified, and/or authorized the acts alleged herein to each of the remaining Defendants.

16 **CONCISE SET OF FACTS**

17 5. Plaintiff NONI GOTTI (hereinafter "Plaintiff") has physical and mental impairments and
18 due to these impairments she has successfully learned to walk with a service animal. Plaintiff
19 said physical and mental impairments substantially limit one or more of the following major life
20 activities including but not limited to: walking and clinical depression. Plaintiff has a long
21 history of mental impairments.

22 6. Plaintiff has physical and mental impairments because their conditions affect one or more
23 of the following body systems: neurological, musculoskeletal, special sense organs, and/or
24 cardiovascular.

25 7. Further, Plaintiff said physical impairments substantially limits one or more of the
26 following major life activities.

27 8. In addition, Plaintiff cannot perform one or more of the said major life activities in the
28

1 manner, speed, and duration when compared to the average person. Moreover, Plaintiff has a
2 history of or has been classified as having a physical impairment as required by 42 U.S.C. §
3 12102(2)(A).

4 9. On August 2008, Plaintiff NONI GOTTI desired to visit Defendants' public
5 accommodation facilities located at Property Address: 1872 NIRVANA AVE, CHULA
6 VISTA, CA 91911-6118; Assessor's Parcel Number: 644-181-10 to utilize their goods and/or
7 services. When Plaintiff NONI GOTTI desired to patronize Defendants' public accommodation
8 facilities, she was unable to use and/or had difficulty using the public accommodations' facilities
9 including but not limited to the barriers to access listed herein and said facilities were not
10 accessible because they failed to comply with ADA Access Guidelines For Buildings and
11 Facilities (hereafter referred to as "ADAAG" and codified in 28 C.F.R. Part 36, App. A) and/or
12 California's Title 24 Building Code Requirements. Defendants failed to remove barriers to equal
13 access within their public accommodation facilities as required.

14 10. Plaintiff NONI GOTTI personally experienced difficulty with said access barriers as listed
15 herein to the present Complaint at Defendants' public accommodation facilities located on the
16 Property and/or has knowledge of said access barriers and is presently deterred from accessing
17 the public accommodation. Plaintiff alleges that these known barriers to access are not an
18 exhaustive list of the barriers to access that exist at Defendants' facilities.

19 11. The Plaintiff went to the property and encountered access violations. For example, there's
20 no accessible route from public sidewalk to business, there is no van accessible, access aisle
21 (faded). Also, no tow away disability signage at parking lot entrances, no van sign and no
22 International Symbol of Accessibility signage at the entrance. To add, the entrance doorknob is
23 not a lever and there are loose mats.

24 12. Plaintiff intends to return to Defendants' public accommodation facilities in the immediate
25 future. Plaintiff was deterred and is presently deterred from returning due to her knowledge of
26 the barriers to access that exist at Defendants' facilities.

27 13. Pursuant to federal and state law, Defendants are required to remove barriers to their
28

1 existing facilities. Further, Defendants had actual knowledge of their barrier removal duties
2 under the Americans with Disabilities Act and the Civil Code before January 26, 1992. Also,
3 Defendants should have known that individuals with disabilities are not required to give notice to
4 a governmental agency before filing suit alleging Defendants failed to remove architectural
5 barriers.

6 14. Plaintiff believes and herein alleges Defendants' facilities have access violations not
7 directly experienced by Plaintiff which would preclude or limit access by Plaintiff potentially
8 including but not limited to violations of the ADA, ADA Accessibility Guidelines (Codified in 28
9 C.F.R. Part 36, App. A) and Title 24 of the California Building Code. Plaintiff alleges
10 Defendants are required to utilize the ADA checklist for Readily Achievable Barrier Removal
11 approved by the United States Department of Justice and created by Adaptive Environments.
12 Plaintiff is entitled to injunctive relief to remove all barriers to access that are related to her
13 disability even those barriers that are only known to exist but are not directly experienced by
14 plaintiff. *Doran v 7-Eleven Inc*, 2007 U.S.App.Lexis 26143 (9th Cir 2007).

15 15. Based on these facts, Plaintiff alleges she was discriminated against each time he
16 patronized and/or was deterred from patronizing Defendants' facilities. Plaintiff was extremely
17 upset due to Defendants' conduct.

18 16. Plaintiff is not required to provide notice to the defendants prior to filing a complaint
19 and/or to recover attorney fees and costs. *Botosan v. Paul McNally Realty*, 216 F.3d 827, 832
20 (9th Cir 2000). *Skaff v Meridien*, 2007 U.S. App. LEXIS 25516 (9th Cir 2007).

21 **WHAT CLAIMS ARE PLAINTIFF ALLEGING AGAINST EACH NAMED**
22 **DEFENDANT**

23 17. Defendants KEVIN J. KREUTZER; NIRVANA PRODUCE INC and Does 1 through 10
24 will be referred to collectively hereinafter as "Defendants."

25 18. Plaintiff avers that the Defendants are liable for the following claims as alleged below:

26 **DISCRIMINATORY PRACTICES IN PUBLIC ACCOMMODATIONS**

27 **FIRST CAUSE OF ACTION AGAINST ALL DEFENDANTS- Claims Under The Americans**
28

With Disabilities Act Of 1990

1
2 **Claim I**

3 19. Based on the facts stated above, Defendants discriminated against Plaintiff on the basis of
4 disability in the full and equal enjoyment of the goods, services, facilities, privileges, advantages,
5 or accommodations of any place of public accommodation as Defendants own, lease (or lease
6 to), or operate a place of public accommodation in violation of 42 U.S.C. §12182.

7 **Claim II**

8 20. Based on the facts stated above, Defendants discriminated against Plaintiff directly, or
9 through contractual, licensing, or other arrangements, to a denial of the opportunity of the
10 individual or class to participate in or benefit from the goods, services, facilities, privileges,
11 advantages, or accommodations of an entity in violation of 42 U.S.C. §12182.

12 **Claim III**

13 21. Based on the facts stated above, Defendants discriminated against Plaintiff as it is
14 discriminatory to afford an individual or class of individuals, on the basis of a disability or
15 disabilities of such individual or class, directly, or through contractual, licensing, or other
16 arrangements with the opportunity to participate in or benefit from a good, service, facility,
17 privilege, advantage, or accommodation that is not equal to that afforded to other individuals in
18 violation of 42 U.S.C. §12182.

19 **Claim IV**

20 22. Based on the facts stated above, Defendants discriminated against Plaintiff as it is
21 discriminatory to provide an individual or class of individuals, on the basis of a disability or
22 disabilities of such individual or class, directly, or through contractual, licensing, or other
23 arrangements with a good, service, facility, privilege, advantage, or accommodation that is
24 different or separate from that provided to other individuals.

25 **Claim V**

26 23. Based on the facts stated above, Defendants discriminated against Plaintiff as Defendants
27 failed to afforded to an individual with a disability in the most integrated setting appropriate to
28

1 the needs of the individual in violation of 42 U.S.C. §12182.

2 Claim VI

3 24. Based on the facts stated above, Defendants discriminated against Plaintiff as Defendants
4 utilized standards or criteria or methods of administration that have the effect of discriminating on
5 the basis of disability; or that perpetuate the discrimination of others who are subject to common
6 administrative control in violation of 42 U.S.C. §12182.

7 Claim VII

8 25. Based on the facts stated above, Defendants discriminated against Plaintiff as it is
9 discriminatory to exclude or otherwise deny equal goods, services, facilities, privileges,
10 advantages, accommodations, or other opportunities to an individual or entity because of the
11 known disability of an individual with whom the individual or entity is known to have a
12 relationship or association in violation of 42 U.S.C. §12182. See *Niece v. Fitzner* 922 F. Supp.
13 1208 (1996)

14 Claim VIII

15 26. Based on the facts stated above, Defendants discriminated against Plaintiff as Defendants
16 engaged in the specific prohibitions as stated in 42 U.S.C. §12182.

17 Claim IX

18 27. Based on the facts stated above, Defendants discriminated against Plaintiff as Defendant
19 failed to demonstrate that the removal of a barrier is not readily achievable, and made such goods,
20 services, facilities, privileges, advantages, or accommodations available through alternative
21 methods in a segregated manner in violation of 42 U.S.C. §12182. Plaintiff is entitled to
22 injunctive relief to remove all barriers to access that are related to his disability even those
23 barriers that are only known to exist but are not directly experienced by plaintiff. *Doran v 7-*
24 *Eleven Inc*, 2007 U.S.App.Lexis 26143 (9th Cir 2007).

25 Claim X

26 28. Based on the facts stated above, Defendants discriminated against Plaintiff as Defendants
27 altered the use of their establishment in a manner that affected or could have affected the usability
28

1 of the facility or part thereof and failed to make alterations in such a manner that, to the maximum
2 extent feasible, the altered portions of the facility are readily accessible to and usable by
3 individuals with disabilities in violation of 42 U.S.C. §12183.

4 29. WHEREFORE, Plaintiff pray for judgment and relief as hereinafter set forth.
5

6 **SECOND CAUSE OF ACTION AGAINST ALL DEFENDANTS - CLAIMS UNDER**
7 **CALIFORNIA ACCESSIBILITY LAWS**

8 **CLAIM I: Denial Of Full And Equal Access**

9 30. Based on the facts plead above and elsewhere in this complaint, Plaintiff was denied full
10 and equal access to Defendants' goods, services, facilities, privileges, advantages, or
11 accommodations within a public accommodation owned, leased, and/or operated by Defendants
12 as required by Civil Code Sections 54 and 54.1.

13 **CLAIM II: Failure To Modify Practices, Policies And Procedures**

14 31. Based on the facts plead above and elsewhere herein this complaint, Defendants failed and
15 refused to provide a reasonable alternative by modifying its practices, policies, and procedures in
16 that they failed to have a scheme, plan, or design to assist Plaintiff and/or others similarly situated
17 in entering and utilizing Defendants' services as required by Civil Code § 54.1. Thus, Plaintiff
18 was subjected to discrimination in violation of Civil Code § 54.1.

19 **CLAIM III: Violation Of The Unruh Act**

20 32. Based on the facts plead above and elsewhere herein this complaint and because
21 Defendants violated the Civil Code § 51 by failing to comply with 42 United States Code §
22 12182(b)(2)(A)(iv) and 42 U.S.C. § 12183(a)(2), Defendants did and continue to knowingly
23 discriminate against Plaintiff and persons similarly situated in violation of Civil Code §§ 51, 52,
24 and 54.1. Plaintiff alleges the access violations alleged here are so obvious as to implicate at least
25 a prima facie case of discriminatory intent.

26 33. Based on the facts plead above, Claims I, II, and III of Plaintiffs' Second Cause Of
27 Action above, and the facts elsewhere herein this complaint, Plaintiff will suffer irreparable harm
28 unless Defendants are ordered to remove architectural, non-architectural, and communication

1 barriers at Defendants' public accommodation. Plaintiff alleges that Defendants' discriminatory
2 conduct is capable of repetition, and this discriminatory repetition adversely impacts Plaintiff and
3 a substantial segment of the disability community. Plaintiff alleges there is a state and national
4 public interest in requiring accessibility in places of public accommodation. Plaintiff has no
5 adequate remedy at law to redress the discriminatory conduct of Defendants. Plaintiff desires to
6 return to Defendants' places of business in the immediate future. Accordingly, the Plaintiff
7 alleges that a structural or mandatory injunction is necessary to enjoin compliance with state civil
8 rights laws enacted for the benefit of individuals with disabilities.

9 34. Wherefore, Plaintiff prays for damages and relief as hereinafter stated.
10
11
12
13
14

15
16
17 **DEMAND FOR JUDGMENT FOR RELIEF:**
18

- 19 A. For injunctive relief pursuant to 42 U.S.C. § 12188(a).
20 B. For general damages pursuant to Cal. Civil Code §§ 52 or 54.3;
21 C. For \$4,000 in damages pursuant to Cal. Civil Code § 52 for each and every offense of
22 Civil Code § 51, Title 24 of the California Building Code, ADA, and ADA Accessibility
23 Guidelines (Codified in 28 C.F.R. Part 36, App. A);
24 D. In the alternative to the damages pursuant to Cal. Civil Code § 52 in Paragraph C above,
25 for \$1,000 in damages pursuant to Cal. Civil Code § 54.3 for each and every offense of Civil
26 Code § 54.1, Title 24 of the California Building Code, ADA, and ADA Accessibility Guidelines;
27 E. For treble damages pursuant to Cal. Civil Code §§ 52(a) or 54.3(a);
28

1 F. For attorneys fees pursuant to 42 U.S.C. § 1988, 42 U.S.C. § 12205, and Cal. Civil Code
2 § 52; 54.3;

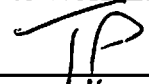
3 G. A Jury Trial and;

4 H. For such other further relief as the court deems proper.

5 Respectfully submitted:

6 Dated: August 11, 2008

PINNOCK & WAKEFIELD, A.P.C.

7 By:  _____
8 THEODORE A. PINNOCK, ESQ.
9 DAVID C. WAKEFIELD, ESQ.
10 Attorneys for Plaintiff

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28