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10 Attorney for Plaintiff, CHRIS LANGER,

11 IN THE SUPERIOR COURT OF THE STATE OF CALIFORNIA

12 IN AND FOR THE COUNTY OF SAN DIEGO

GIC 801838

13 CHRIS LANGER,

) Case No.:

14 Plaintiff,

) COMPLAINT FOR DAMAGES AND
) INJUNCTIVE RELIEF FOR VIOLATIONS
) OF: UNRUH CIVIL RIGHTS ACT;
) NEGLIGENCE; CALIFORNIA'S UNFAIR
) BUSINESS PRACTICE ACT.

15 v.

16 EXXON MOBIL CORPORATION; DON
17 HARMS, INC., and DOES 1 through
18 10, inclusive

) DEMAND FOR JURY

19 Defendants.

20
21 Plaintiff CHRIS LANGER, (hereinafter referred to as
22 "Plaintiff") complains of EXXON MOBIL CORPORATION; DON HARMS, INC.,
23 and DOES 1 through 10, inclusive, (hereinafter referred to as
24 "Defendants") and alleges as follows:

25 INTRODUCTION:

26 1. This is a Civil Rights action for discrimination against
27 persons with physical disabilities, of which Plaintiff is a member
28 of said class, for failure to remove architectural barriers

ACCOUNTING ORIGINAL

1 structural in nature at Defendants' place of business, located at
2 2305 Sunset Cliffs Blvd., San Diego, California, a place of public
3 accommodation; and for failure to modify practices and or policies
4 in order to accommodate, thereby discriminatorily denying Plaintiff
5 and the class of other similarly situated persons with physical
6 disabilities access to, the full and equal enjoyment of, opportunity
7 to participate in, and benefit from, the goods, facilities,
8 services, and accommodations thereof.

9 2. Plaintiff seeks injunctive relief and damages for
10 violations of civil rights and for damages flowing from such
11 violations.

12 **PARTIES:**

13 3. Plaintiff is a California resident with physical
14 disabilities who uses a wheelchair to travel about in public.

15 4. Defendants, EXXON MOBIL CORPORATION; DON HARMS, INC., and
16 DOES 1 through 10, inclusive (hereinafter alternatively referred to
17 collectively as "Defendants"), are the owners and operators, lessors
18 and/or lessees, or agents of the owners, lessors and/or lessees,
19 and/or alter egos, franchisers and/or franchisees, of the building
20 and/or buildings which constitute a public facility in and of
21 itself, occupied by the above described defendants, and subject to
22 the requirements of federal and state law requiring full and equal
23 access to public accommodations and facilities.

24 5. Plaintiff does not know the true names of Defendants, their
25 business capacities, their ownership connection to the property and
26 business, or their relative responsibilities in causing the access
27 violations herein complained of, and alleges a joint venture and
28 common enterprise by all such Defendants. Plaintiff is informed and

1 believes that each of the Defendants herein, including DOES 1
2 through 10, inclusive, is responsible in some capacity for the
3 events herein alleged, or is a necessary party for obtaining
4 appropriate relief. Plaintiff will seek leave to amend when the true
5 names, capacities, connections, and responsibilities of the
6 Defendants and DOES 1 through 10, inclusive, are ascertained.

7 **PRELIMINARY FACTUAL ALLEGATIONS:**

8 6. Defendants are or were at the time of the incident the
9 owners and operators, lessors and lessees of the public facility,
10 located at 2305 Sunset Cliffs Blvd., San Diego, California. The
11 public accommodation, its path of travel, parking, restrooms and its
12 other facilities are each a "public accommodation or facility"
13 subject to the requirements of state and federal law. On information
14 and belief, each such facility has, since July 1, 1970, undergone
15 "alterations, structural repairs and additions," each of which has
16 subjected the public accommodations, and each of their facilities to
17 handicapped access requirements per the Americans with Disabilities
18 Act Access Guidelines (ADAAG) and Title 24 of California's Code of
19 Regulations.

20 7. On at least once occasion within the statutory period
21 preceding the filing of this complaint, Plaintiff was an invitee and
22 customer at the subject public accommodation.

23 8. During Plaintiff's visit, the subject public accommodation
24 exhibited various violations of the Americans with Disabilities Act
25 Accessibility Guidelines ("ADAAG") and Title 24 of the California
26 Code of Regulations including but not limited to: there was a lack
27 of properly configured disabled parking; a lack of van accessible
28 designated disabled parking; a lack of disabled signage; and

1 inaccessible public restroom facilities.

2 9. On information and belief, other portions of the facility
3 were improperly inaccessible for use by persons with physical
4 disabilities.

5 10. On information and belief, the facilities continue to the
6 date of filing this complaint to deny equal access to Plaintiff and
7 other persons with physical disabilities.

8 11. As a result of the inaccessible facilities, Plaintiff was
9 humiliated, embarrassed and frustrated, suffering emotional
10 injuries. Moreover, as a result of the inaccessible facilities,
11 Plaintiff, suffered bodily and physical injury.

12 12. Defendants knew their facilities were inaccessible and
13 continued to maintain these facilities in an inaccessible condition
14 and in doing so, knowingly continued to violate and interfere with
15 the rights of disabled persons including Plaintiff. Such conduct by
16 defendants is despicable, and was carried on by defendant with a
17 willful and conscious disregard for the rights of disabled persons,
18 including Plaintiff.

19 13. Plaintiff would like to return and use the Defendants'
20 public accommodations but because of Defendants' violations,
21 Plaintiff and other persons with physical disabilities are unable to
22 use public facilities such as those owned and operated by Defendants
23 on a "full and equal" basis unless such facility is in compliance
24 with the provisions of the Americans with Disabilities Act
25 Accessibility Guidelines and state accessibility law as pled herein.
26 Plaintiff has, therefore, been deterred from returning and using the
27 Defendants' public accommodations.

28 14. Plaintiff is informed and believes and therefore alleges

1 that Defendants and each of them (1) caused the subject improved
2 real properties which constitute the subject public accommodation to
3 be constructed, altered and maintained in such a manner that persons
4 with physical disabilities were denied full and equal access to,
5 within and throughout said improved real property(s); (2) that the
6 Defendants have had actual and constructive notice that the
7 facilities were not legally accessible to persons with disabilities;
8 (3) that despite being informed of such effect on Plaintiff and
9 other persons with physical disabilities due to the lack of
10 accessible facilities, Defendants, and each of them, knowingly and
11 willfully refused to take any steps to rectify the situation and to
12 provide full and equal access for Plaintiff and other persons with
13 physical disabilities to the subject public accommodation. Said
14 defendants, and each of them, have continued such practices, in
15 conscious disregard for the rights and safety of Plaintiff and other
16 persons with physical disabilities. Said conduct, with knowledge of
17 the effect it was and is having on Plaintiff and other persons with
18 physical disabilities, constitutes despicable conduct in conscious
19 disregard of the rights and safety of Plaintiff and of other
20 similarly situated persons, justifying the imposition of punitive
21 and exemplary damages per Civil Code section 3294.

22 I. **FIRST CAUSE OF ACTION: VIOLATION OF THE UNRUH CIVIL RIGHTS ACT**
23 (On behalf of Plaintiff and Against All Defendants) (Cal Civ §
51 et seq.)

24 15. Plaintiff repleads and incorporates by reference, as if
25 fully set forth again herein, the allegations contained in all prior
26 paragraphs of this complaint.

27 16. California Civil Code § 52 provides that a party that
28 discriminates against a plaintiff in violation of Civ. Code § 51

1 shall be liable for actual damages, up to three times actual damages
2 but not less than \$4000 for each such offense, and any attorney's
3 fees incurred by the plaintiff.

4 **Count One:**

5 17. The Defendants have not ensured that their facilities
6 comply with Title 24 of the California Code of Regulations, the
7 California Building Code as it applies to physical access for
8 persons with disabilities and failed to ensure that disabled persons
9 have "full and equal accommodations, advantages, facilities,
10 privileges, or services" to the facilities identified above.

11 **Count Two:**

12 18. The Defendants have not complied with the Americans with
13 Disabilities Act of 1990.

14 **II. SECOND CAUSE OF ACTION: NEGLIGENCE**
15 (On behalf of the Plaintiff and Against All Defendants)

16 19. Plaintiff repleads and incorporates by reference, as if
17 fully set forth again herein, the allegations contained in all prior
18 paragraphs of this complaint.

19 20. Defendants had a duty to exercise ordinary care, i.e.,
20 comply with the various accessibility laws and ensure that their
21 property was safely configured.

22 21. Defendants failed to exercise ordinary care in that they
23 failed to ensure that their facilities complied with the
24 accessibility guidelines or that their facilities were configured to
25 promote safe and effective use by persons with wheelchairs.

26 22. As the actual and proximate result of Defendants' failure
27 to exercise ordinary care, Plaintiff suffered damages in an amount
28

1 to be determined by proof.

2 23. Wherefore, Plaintiff prays for relief and damages and
3 relief as hereinafter stated.

4 **III. THIRD CAUSE OF ACTION: VIOLATION OF CALIFORNIA'S UNFAIR**
5 **BUSINESS PRACTICES ACT (On behalf of the Public and Against All**
6 **Defendants) (Cal. Bus. & Prof. § 17200 et seq.)**

7 24. Plaintiff repleads and incorporates by reference, as if
8 fully set forth again herein, the allegations contained in all prior
9 paragraphs of this complaint.

10 25. In addition to the access violations described above,
11 Defendants' facilities are in violation of California and Federal
12 law in that they do not provide required access for disabled
13 persons.

14 26. Defendants' acts and omissions alleged herein are a
15 violation of both statutory requirements and public policy and,
16 therefore, constitute a violation of Business and Professions Code
17 sections 17200 et seq.

18 27. Plaintiff, on behalf of himself/herself and the general
19 public, seeks injunctive relief requiring Defendants to remedy the
20 disability access violations present at their facilities.

21 28. Wherefore, Plaintiff prays for relief and damages and
22 relief as hereinafter stated.

23 **PRAYER:**

24 Wherefore, Plaintiff prays that this court award damages and
25 provide relief as follows:

26 1. For injunctive relief, compelling Defendants to comply with
27 the Unruh Civil Rights Act.

28 2. General and Special damages in an amount to be determined by

1 proof;

2 3. Reasonable attorneys' fees, litigation expenses and costs of
3 suit, pursuant to Cal. Civ. Code §§ 52, and Cal. Civ. Proc. §
4 1021.5;

5 4. For Punitive Damages pursuant to Cal. Civ. Code Section
6 3294(c)(1);

7 5. For such other and further relief as the court may deem
8 proper.

9 Dated: November 20, 2002

CENTER FOR DISABILITY ACCESS, LLP

11
12 By: 

13 MARK D. POTTER
14 RUSSELL C. HANDY
15 JAMES R. BOYD
Attorneys for Plaintiff

16 **DEMAND FOR JURY TRIAL**

17 Plaintiff hereby demands a jury for all claims for which a jury
18 is permitted.

19 Dated: November 20, 2002

CENTER FOR DISABILITY ACCESS, LLP

20
21 By: 

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23 RUSSELL C. HANDY
24 JAMES R. BOYD
25 Attorneys for Plaintiff
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12 Attorneys for Defendant EXXON MOBIL CORPORATION

13 **SUPERIOR COURT OF THE STATE OF CALIFORNIA**
14 **COUNTY OF SAN DIEGO**

15 CHRIS LANGER,

16 Plaintiff,

17 v.

18 EXXON MOBIL CORPORATION; DON
19 HARMS, INC., and DOES 1 through 10, inclusive,
20 Defendants.

21 Case No. GIC801838

22 **ANSWER OF DEFENDANT EXXON**
23 **MOBIL CORPORATION TO**
24 **COMPLAINT**

25 **DEMAND FOR JURY**

26 Defendant Exxon Mobil Corporation ("this answering defendant") and no other defendant
27 hereto, hereby answers the complaint of Plaintiff Chris Langer ("plaintiff") as follows:

28 1. Under the provisions of Section 431.30(d) of the California Code of Civil Procedure,
this answering defendant denies each and every allegation of the unverified complaint. Further, this
answering defendant denies that plaintiff has been damaged in any sum or sums alleged, or any other
sum or sums at all, or that plaintiff is entitled to the relief sought in the complaint, by reason of any
act or omission on the part of this answering defendant.

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SAN DIEGO COUNTY, CA

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